

RAYS OF KNOWLEDGE



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2026

ECR CHILDCARE FACTSHEET

ABOUT THE SERVICE

We are delighted to offer professional childcare services during ECR 2026, ensuring a safe, engaging, and enjoyable experience for your children. Below you will find all essential information about our free childcare programme.

FLYING NANNIES

Childcare will be provided by the Flying Nannies from the Vienna University Children's Office.



Their experienced team offers high-quality care through creative and fun activities. Staff members are fluent in **German and English**, ensuring a welcoming environment for children from diverse backgrounds.

WHO CAN ATTEND

The childcare service is available for **children aged 1–12 years of registered ECR 2026 participants**.

DATES AND TIMES

Childcare will be **available from Wednesday, March 4, to Saturday, March 7, 2026**, during the following times:

Morning Slot	07:45 – 12:00
Afternoon Slot (Exception Thursday):	13:00 – 17:45 13:00 – 18:15

Please note that childcare is **not available during the lunch break (12:00–13:00)**.

If you plan to drop off or pick up your child outside these times, please indicate this in the application form.

RESERVATION AND CANCELLATION POLICY

Childcare Application will open on December 1, 2025. To register your child for childcare, please complete the ECR 2026 Childcare Application Form **by February 13, 2026 at the latest**. A separate form must be completed for each child.

After reviewing your application, we will confirm availability via email.

Your **reservation is only valid once you receive a confirmation** from the ECR onsite team.

COMMITMENT TO ATTENDANCE

Please note that childcare places are limited and in high demand. To ensure fairness and smooth coordination, we kindly ask all parents to keep their reserved slots or **inform us at least 1–2 weeks prior to the congress if they need to cancel or reschedule**.

NO-SHOW POLICY

If you do not arrive within 15 minutes of your reserved time and have not informed the childcare team of a delay, your slot may be reassigned to another family.

If you are unable to attend, please let us know as early as possible by emailing childcare@myESR.org.

Your timely communication helps us provide the best possible service to all families attending ECR 2026.

LOCATION

Childcare will take place onsite at the ECR congress venue, the **Austria Center Vienna** (ACV). The exact room will be communicated closer to the congress.

QUESTIONS OR CONCERNS?

For any questions or additional information, please contact us at childcare@myESR.org. We look forward to welcoming your children to our childcare programme during ECR 2026!

CATERING

Healthy fruit snacks will be provided during each childcare session. Please note that **meals are not included** – make sure your child has eaten beforehand or bring a lunchbox if needed.

LANGUAGE

Our childcare staff are fluent in **English and German**. Please note that we cannot guarantee additional language support.

